

Church / School LED Sign Limited Lifetime Manufacturer's Warranty

Innovative Church Products, LLC (ICP) warrants to the purchaser of an ICP Church or School sign the following, subject to the conditions herein provided: Should the sign malfunction as long as it is owned by the original purchaser, due to faulty workmanship or defective materials that are a result of the manufacturing process, ICP will repair or replace any of the defective materials based on the following schedule:

Sign Cabinet, Frame and Supports: - Lifetime

The structural sign cabinet, frame and supports are warranted, for as long as the original purchaser owns the sign, against faulty workmanship or defective materials that are a result of the manufacturing process.

LED Components – 5 Years

The 5 Year Peace of Mind Warranty includes replacement of failed electronic parts and assemblies, as well as all mechanical components of our LED products. In the event of failure we will supply replacement parts and will make every effort to make these parts available within 24 hours of request. We will replace failed LED's (on site labor not included) message centers if more than 1% of the LED's on a display board have failed. We define failure as when the LED no longer emits light. Modems and wireless communications systems are covered by their manufacturers warranty and are not a part of this warranty. As to wireless performance, local site interference or obstructions may cause intermittent or complete failure of wireless communication. This plan does not include replacement communication methods for the purpose of overcoming local wireless communications interference.

Ballasts - 3 years

ICP will provide the original purchaser with a new ballast should the original ballast malfunction within three years of shipment. The initial electrical hook-up must be completed by a licensed electrical contractor or this portion of the warranty is invalidated. Damage to electrical components caused by power surges, low voltage, lightning or other acts of God are not covered under this warranty.

Shipping (Common Carrier)

If your sign is shipped via motor freight (common carrier) it is shipped FOB from our manufacturing facility. By law, title to your sign passes to you when it is picked up by the freight carrier. Shipping damage is not covered under this warranty. Loss or damage to the goods when in the possession of the freight company is the responsibility of the buyer and the freight company.

Damage incurred during installation or service, other than by the agents of ICP, is not covered under this warranty. Service to a damaged or malfunctioning sign, with the exception of lamp replacement, which has not been ordered or authorized by ICP, invalidates this warranty. Damage caused by unauthorized cleaning agents invalidates this warranty. Wear and Tear associated with normal product usage is not covered under this warranty. Warranty claims must be registered with ICP within ten days of damage or component failure or this warranty is invalidated. ICP reserves the right to visit the site of the installation or to require documentation of the claim before assuming any responsibility under the provisions of this warranty

The warranty and remedy provided above are exclusive and in lieu of all other express warranties and is secondary to any and all insurance coverage. Unless stated herein, any statement, representation, or warranty concerning the product by any other person or firm is void. Failure of the original purchaser to fulfill the agreed payment terms invalidates this warranty.